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## 2018 Gratiot County Report Direct Contacts (Phone, Email, Chat) 814\*

15% Receiving Disability    9.3% Over Age 60    4% Veteran    4% Homeless

### Referrals:

- 32.5% Utility Assistance
- 24.3% Housing
- 7% Food/Meals
- 6.9% Legal, Consumer and Public Safety Services
- 5.5% Clothing/Personal/Household Needs
- 4.4% Health Care
- 4.3% Individual, Family and Community Support
- 4% Information Services
- 3.4% Income Support/Assistance
- 3% Transportation
- 2% Other Government/Economic Services
- 2% Mental Health/Addictions
- 1% Education
- 0.6% Employment
- 0.2% Volunteers/Donations
- 0.1% Disaster Services

### Unmet:

- 10% Housing
- 5% Utility Assistance
- 3% Income Support/Assistance
- 2% Individual, Family and Community Support
- 1.6% Transportation
- 1.4% Clothing/Personal/Household Needs
- 1.2% Health Care
- 0.6% Food/Meals
- 0.6% Information Services
- 0.5% Legal, Consumer and Public Safety Services
- 0.4% Education
- 0.1% Disaster Services
- 0.1% Mental Health/Addictions
- 0.1% Other Government/Economic Services

**\*16.5% Increase over 2017 Direct Contacts**