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**2018 Bay County Report
Direct Contacts (Phone, Email, Chat) 6701***

12.4% Receiving Disability 6% Over Age 60 5% Veteran 2.9% Homeless

Referrals:

- 26% Food/Meals
- 24% Utility Assistance
- 15% Housing
- 5% Clothing/Personal/Household Needs
- 3.2% Legal, Consumer and Public Safety Services
- 3.1% Information Services
- 3% Health Care
- 2.7% Individual, Family and Community Support
- 2.4% Transportation
- 2.2% Income Support/Assistance
- 1.6% Mental Health/Addictions
- 1.1% Other Government/Economic Services
- 0.5% Employment
- 0.4% Education
- 0.3% Volunteers/Donations

Unmet:

- 4.7% Utility Assistance
- 3.8% Housing
- 3% Clothing/Personal/Household Needs
- 1.6% Individual, Family and Community Support
- 1.5% Transportation
- 1% Food/Meals
- 1% Income Support/Assistance
- 0.8% Health Care
- 0.7% Legal, Consumer and Public Safety Services
- 0.2% Information Services

***3.3% Increase over 2017 Direct Contacts**