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**2018 Alcona County Report  
Direct Contacts (Phone, Email, Chat) 194\***

19% Receiving Disability    17.5% Over Age 60    9% Veteran    1% Homeless

**Referrals:**

- 44% Utility Assistance
- 14% Housing
- 7.7% Individual, Family and Community Support
- 7.7% Information Services
- 5.7% Income Support/Assistance
- 5% Health Care
- 4% Clothing/Personal/Household Needs
- 4% Food/Meals
- 4% Transportation
- 2.6% Legal, Consumer and Public Safety Services
- 2.1% Other Government/Economic Services
- 1% Mental Health/Addictions

**Unmet:**

- 5% Utility Assistance
- 2.6% Clothing/Personal/Household Needs
- 2.1% Food/Meals
- 2.1% Housing
- 2.1% Individual, Family and Community Support
- 2.1% Transportation
- 1.5% Income Support/Assistance
- 1% Mental Health/Addictions

**\*40.6% Increase over 2017 Direct Contacts**