



Otsego County  
211 Activity Report for 2021  
1222 Connections (Calls, texts, emails, chats)  
777 Web Searches

6% Receiving SNAP    30% Over 60    4% Receiving Disability  
2% Veteran            44% COVID-19 Related

**Referrals:**

38.216%	Health Supportive Services
11.375%	Utilities
10.802%	Housing/Shelter
5.892%	Health Screening/Diagnostic Services
2.864%	Legal Services
2.619%	Information Services
2.455%	Specialized Treatment and Prevention
2.209%	Individual and Family Support Services
1.8%	Food
1.718%	Material Goods
1.146%	Transportation
0.982%	Public Assistance Programs
0.655%	Public Safety
0.327%	Community Groups and Government/Administrative Offices
0.327%	Mental Health Assessment and Treatment
0.327%	Mental Health Care Facilities
0.327%	Military Service
0.327%	Money Management

**Unmet Needs:**

1.964%	Health Supportive Services
1.064%	Material Goods
0.982%	Housing/Shelter
0.573%	Tax Organizations and Services
0.409%	Individual and Family Support Services
0.327%	Temporary Financial Assistance

**DON'T STRUGGLE ALONE! DIAL 211!**

211 Marketing materials [HERE](#)  
211 Awareness Project Commercials to [share](#)

No matter what. No matter when. 211 is there!

