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**2018 Otsego County Report
Direct Contacts (Phone, Email, Chat) 475***

8.6% Receiving Disability 7% Over Age 60 6.3% Veteran 8% Homeless

Referrals:

- 32.6% Housing
- 25% Utility Assistance
- 5.4% Health Care
- 4.8% Transportation
- 4% Food/Meals
- 3.8% Income Support/Assistance
- 3.6% Individual, Family and Community Support
- 3.4% Clothing/Personal/Household Needs
- 2.5% Legal, Consumer and Public Safety Services
- 2.1% Mental Health/Addictions
- 1% Information Services
- 0.8% Employment
- 0.6% Other Government/Economic Services
- 0.4% Volunteers/Donations
- 0.2% Education

Unmet:

- 12.8% Housing
- 3.1% Utility Assistance
- 2.1% Clothing/Personal/Household Needs
- 1.5% Income Support/Assistance
- 1% Health Care
- 0.8% Food/Meals
- 0.8% Individual, Family and Community Support
- 0.8% Legal, Consumer and Public Safety Services
- 0.8% Mental Health/Addictions
- 0.6% Information Services
- 0.6% Transportation
- 0.4% Disaster Services
- 0.4% Volunteers/Donations
- 0.2% Education
- 0.2% Employment
- 0.2% Other Government/Economic Services

***102.1% Increase over 2017 Direct Contacts**