

**2-1-1 Northeast Michigan  
Statistical Report  
County and Unmet Services  
4/1/2014 to 6/30/2014  
Total Calls in Date Range: 8992**

|      |        |   |  |
|------|--------|---|--|
| 46   | Alcona | 1 | Automobile Loans                         |
|      |        | 1 | Diapers                                  |
|      |        | 1 | Disability Related Transportation        |
|      |        | 2 | Electric Service Payment Assistance      |
|      |        | 1 | Personal/Grooming Supplies               |
|      |        | 1 | Taxi Services                            |
| 111  | Alpena | 1 | Automobile Insurance Payment Assistance  |
|      |        | 2 | Automotive Repair                        |
|      |        | 1 | Battery Disposal                         |
|      |        | 1 | Easter Events                            |
|      |        | 5 | Electric Service Payment Assistance      |
|      |        | 1 | Gas Money                                |
|      |        | 4 | Rent Payment Assistance                  |
|      |        | 1 | Rental Deposit Assistance                |
|      |        | 1 | Surgery                                  |
|      |        | 1 | Water Service Payment Assistance         |
| 216  | Arenac | 1 | Automobile Insurance Payment Assistance  |
|      |        | 1 | Community Shelters                       |
|      |        | 1 | Dental Care Expense Assistance           |
|      |        | 6 | Electric Service Payment Assistance      |
|      |        | 1 | Emergency Dental Care                    |
|      |        | 2 | Gas Money                                |
|      |        | 1 | Marriage Counseling                      |
|      |        | 1 | Rent Payment Assistance                  |
|      |        | 1 | Rental Deposit Assistance                |
|      |        | 1 | Senior Ride Programs                     |
|      |        | 1 | Summer Employment                        |
|      |        | 1 | Transitional Housing/Shelter             |
| 1671 | Bay    | 1 | Air Conditioners                         |
|      |        | 1 | Appliance Donation Programs              |
|      |        | 2 | Automobile Insurance Payment Assistance  |
|      |        | 1 | Automobile Loans                         |
|      |        | 1 | Automobile Payment Assistance            |
|      |        | 1 | Automobiles                              |
|      |        | 2 | Automotive Repair                        |
|      |        | 2 | Birth Certificate Fee Payment Assistance |
|      |        | 3 | Bus Fare                                 |
|      |        | 1 | Care Program                             |
|      |        | 1 | Child Care Centers                       |
|      |        | 1 | Children's Furniture                     |
|      |        | 1 | Clothes Dryers                           |
|      |        | 5 | Community Shelters                       |
|      |        | 1 | Delousing/Body Parasite Treatment        |
|      |        | 1 | Dental Care Expense Assistance           |
|      |        | 1 | Discounted Utility Services              |
|      |        | 1 | Divorce Assistance                       |

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| 1   | Domestic Violence Intervention Programs      |
| 1   | Driver License Fee Payment Assistance        |
| 1   | Durable Power of Attorney for Health Care    |
| 2   | Easter Baskets                               |
| 1   | Easter Events                                |
| 2   | Easter Meals                                 |
| 1   | Electric Scooters                            |
| 289 | Electric Service Payment Assistance          |
| 1   | Ex-Offender Employment Programs              |
| 5   | Food Pantries                                |
| 1   | Fraud Prevention                             |
| 8   | Gas Money                                    |
| 35  | Gas Service Payment Assistance               |
| 1   | General Benefits Assistance                  |
| 2   | General Clothing Provision                   |
| 1   | General Counseling Services                  |
| 1   | General Dentist                              |
| 1   | General Furniture Provision                  |
| 2   | Gift Card Donation Programs                  |
| 4   | Heating Fuel Payment Assistance              |
| 1   | Historic Preservation                        |
| 1   | Home Insurance                               |
| 5   | Home Maintenance and Minor Repair Services   |
| 1   | Homeless Financial Assistance Programs       |
| 1   | Homeless Motel Vouchers                      |
| 1   | Household Goods Vouchers                     |
| 1   | Incidental Medical Expense Assistance        |
| 2   | Laundry Products                             |
| 1   | Living Wills                                 |
| 1   | Low Income/Subsidized Private Rental Housing |
| 2   | Medicaid Information/Counseling              |
| 1   | Medicaid Planning                            |
| 5   | Medical Appointments Transportation          |
| 1   | Medical Care Expense Assistance              |
| 1   | Mold Abatement                               |
| 1   | Monitoring Equipment                         |
| 1   | Mortgage Payment Assistance                  |
| 1   | Moving Expense Assistance                    |
| 1   | Orthopedic/Orthotic Devices                  |
| 2   | Personal/Grooming Supplies                   |
| 1   | Pest Control Services                        |
| 1   | Physician Referrals                          |
| 5   | Prescription Expense Assistance              |
| 1   | Public Transit Authorities                   |
| 1   | Religious Study Groups                       |
| 68  | Rent Payment Assistance                      |
| 6   | Rental Deposit Assistance                    |
| 6   | Specialized Information and Referral         |
| 2   | Telephone Service Payment Assistance         |
| 1   | Tutoring Services                            |
| 4   | Undesignated Temporary Financial Assistance  |
| 1   | Water Bill Assistance                        |
| 2   | Water Heaters                                |
| 1   | Water Service Connection/Repair              |
| 43  | Water Service Payment Assistance             |
| 1   | Work Related Fee Payment Assistance          |

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| 51  | Cheboygan | 1  | Community Shelters   |
|     |           | 1  | Disaster Related Case Management                           |
|     |           | 2  | Gas Money  |
|     |           | 1  | General Clothing Provision                                 |
|     |           | 1  | Home Maintenance and Minor Repair Services                 |
|     |           | 1  | Homeless Motel Vouchers                                    |
|     |           | 1  | Medical Appointments Transportation                        |
|     |           | 1  | Medical Care Expense Assistance                            |
|     |           | 1  | Occasional Medical Equipment/Supplies                      |
|     |           | 1  | Pain Management  |
|     |           | 1  | Rent Payment Assistance                                    |
| 398 | Clare     | 1  | Automobile Insurance Payment Assistance                    |
|     |           | 2  | Automobile Loans   |
|     |           | 1  | Automobile Repair/Service Complaints                       |
|     |           | 2  | Bus Fare   |
|     |           | 1  | Carbon Monoxide Detectors                                  |
|     |           | 1  | Child Passenger Safety Seats                               |
|     |           | 4  | Community Shelters   |
|     |           | 1  | Dental Care Expense Assistance                             |
|     |           | 1  | Dentist/Dental Support Personnel Complaints                |
|     |           | 1  | Domestic Violence Shelters                                 |
|     |           | 13 | Electric Service Payment Assistance                        |
|     |           | 1  | Emergency Dental Care                                      |
|     |           | 2  | Gas Money  |
|     |           | 1  | General Clothing Provision                                 |
|     |           | 1  | General Dentistry  |
|     |           | 1  | Heating Fuel Payment Assistance                            |
|     |           | 1  | Home Insurance   |
|     |           | 2  | Homeless Motel Vouchers                                    |
|     |           | 1  | Household Goods Vouchers                                   |
|     |           | 2  | Low Income/Subsidized Private Rental Housing               |
|     |           | 1  | Medical Appointments Transportation                        |
|     |           | 1  | Medical Care Expense Assistance                            |
|     |           | 1  | Mental Health Related Support Groups                       |
|     |           | 1  | Oral/Maxillofacial Surgery                                 |
|     |           | 1  | Orthodontics   |
|     |           | 1  | Pediatric Dentistry  |
|     |           | 1  | Prescription Expense Assistance                            |
|     |           | 1  | Property Tax Payment Assistance                            |
|     |           | 1  | Refrigerators  |
|     |           | 4  | Rent Payment Assistance                                    |
|     |           | 1  | Service Inaccessible Due To Lack Of Transportation         |
|     |           | 1  | Somewhere To Complain Of A Bad Smell                       |
|     |           | 1  | Telephone Service Payment Assistance                       |
|     |           | 1  | Transportation for Endangered People                       |
|     |           | 2  | Water Service Payment Assistance                           |
|     |           | 1  | Water Well Construction/Maintenance/Abandonment Permits    |
|     |           | 1  | Water Well Construction/Maintenance/Abandonment Regulation |
| 116 | Crawford  | 1  | Automotive Repair  |
|     |           | 9  | Electric Service Payment Assistance                        |
|     |           | 1  | Gas Money  |
|     |           | 1  | Gas Service Payment Assistance                             |
|     |           | 1  | Relocation Assistance                                      |

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|     |          | 1  | Rent Payment Assistance                       |
|     |          | 1  | Undesignated Temporary Financial Assistance   |
| 295 | Gladwin  | 4  | Automobile Insurance Payment Assistance       |
|     |          | 1  | Building Permits                              |
|     |          | 2  | Burial/Cremation Expense Assistance           |
|     |          | 1  | Bus Fare                                      |
|     |          | 1  | Child Passenger Safety Seats                  |
|     |          | 1  | Community Shelters                            |
|     |          | 1  | Dental Care Expense Assistance                |
|     |          | 1  | Divorce Assistance                            |
|     |          | 1  | Driver License Fee Payment Assistance         |
|     |          | 1  | Driver License Reinstatement Assistance       |
|     |          | 12 | Electric Service Payment Assistance           |
|     |          | 2  | Gas Money                                     |
|     |          | 1  | Heating Fuel Payment Assistance               |
|     |          | 1  | Home Maintenance and Minor Repair Services    |
|     |          | 1  | Issue Advocacy                                |
|     |          | 1  | Lawn Care                                     |
|     |          | 1  | Medical Dressing                              |
|     |          | 1  | Mortgage Payment Assistance                   |
|     |          | 1  | Name Of Certain Church                        |
|     |          | 1  | Prescription Expense Assistance               |
|     |          | 1  | Relocation Assistance                         |
|     |          | 4  | Rent Payment Assistance                       |
|     |          | 1  | Residential Energy/Water Conservation Rebates |
|     |          | 1  | School Supplies                               |
|     |          | 1  | Undesignated Temporary Financial Assistance   |
|     |          | 2  | Water Service Payment Assistance              |
|     |          | 1  | Work Related Fee Payment Assistance           |
| 196 | Gratiot  | 1  | Automotive Repair                             |
|     |          | 1  | Circle Of Love/ Amp Grant Information         |
|     |          | 3  | Community Shelters                            |
|     |          | 1  | Credit Counseling                             |
|     |          | 1  | Domestic Violence Shelters                    |
|     |          | 1  | Easter Baskets                                |
|     |          | 10 | Electric Service Payment Assistance           |
|     |          | 1  | Glasses/Contact Lenses                        |
|     |          | 1  | Home Rehabilitation Grants                    |
|     |          | 3  | Homeless Motel Vouchers                       |
|     |          | 1  | Medical Appointments Transportation           |
|     |          | 4  | Rent Payment Assistance                       |
|     |          | 1  | Telephone Service Payment Assistance          |
|     |          | 1  | Undesignated Temporary Financial Assistance   |
| 75  | Huron    | 1  | Automobile Loans                              |
|     |          | 1  | Dental Care Expense Assistance                |
|     |          | 5  | Electric Service Payment Assistance           |
|     |          | 2  | Gas Service Payment Assistance                |
|     |          | 1  | General Bereavement Support Groups            |
|     |          | 3  | Rent Payment Assistance                       |
|     |          | 1  | VITA Program Sites                            |
| 272 | Isabella | 1  | Automobile Repair/Service Complaints          |
|     |          | 1  | Behavioral Learning Therapy                   |

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|      | 3  | Community Shelters                           |
|      | 8  | Electric Service Payment Assistance          |
|      | 1  | Gas Money                                    |
|      | 1  | Gas Service Payment Assistance               |
|      | 1  | Housing Search Assistance                    |
|      | 1  | Individual Advocacy                          |
|      | 1  | Long Distance Automobile Transportation      |
|      | 1  | Medical Care Expense Assistance              |
|      | 1  | Oral/Maxillofacial Surgery                   |
|      | 1  | Pet Food                                     |
|      | 1  | Prescription Expense Assistance              |
|      | 4  | Rent Payment Assistance                      |
|      | 1  | Transportation for Endangered People         |
|      | 1  | Voluntary Health Organizations               |
|      | 1  | Work Clothing                                |
| 1714 |    | Midland                                      |
|      | 1  | Administrative Entities                      |
|      | 2  | Air Conditioners                             |
|      | 5  | Automobile Insurance Payment Assistance      |
|      | 2  | Bus Fare                                     |
|      | 1  | Cell Phones                                  |
|      | 5  | Community Shelters                           |
|      | 1  | Computer Distribution Programs               |
|      | 1  | Delousing/Body Parasite Treatment            |
|      | 1  | Dental Care Referrals                        |
|      | 1  | Divorce Assistance                           |
|      | 1  | Driver License Fee Payment Assistance        |
|      | 1  | Easter Baskets                               |
|      | 12 | Electric Service Payment Assistance          |
|      | 1  | Ex-Offender Halfway Houses                   |
|      | 1  | Fax Machines                                 |
|      | 1  | Gas Money                                    |
|      | 1  | Gift Card Donation Programs                  |
|      | 1  | Hairdressing/Nail Care                       |
|      | 1  | Heating Fuel Payment Assistance              |
|      | 1  | Home Insurance                               |
|      | 2  | Home Maintenance and Minor Repair Services   |
|      | 1  | Homeless Financial Assistance Programs       |
|      | 5  | Homeless Motel Vouchers                      |
|      | 1  | Job Interview Training                       |
|      | 1  | Laundry Facilities                           |
|      | 1  | Laundry Vouchers                             |
|      | 1  | Licensing/Certification Appeals Assistance   |
|      | 1  | Low Income/Subsidized Private Rental Housing |
|      | 1  | Medical Care Expense Assistance              |
|      | 1  | Moving Expense Assistance                    |
|      | 1  | Property Tax Payment Assistance              |
|      | 1  | Ramp Construction Services                   |
|      | 1  | Refrigerators                                |
|      | 8  | Rent Payment Assistance                      |
|      | 3  | Rental Deposit Assistance                    |
|      | 1  | Tax Preparation Assistance                   |
|      | 1  | VITA Program Sites                           |
|      | 1  | Water Supply System                          |
| 36   |    | Montmorency                                  |
|      | 1  | Automobile Insurance Payment Assistance      |

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|      | 1            | Electric Service Payment Assistance            |
| 38   | Oscoda       |  |
|      | 3            | Electric Service Payment Assistance            |
|      | 1            | Heating Fuel Payment Assistance                |
| 98   | Otsego       |  |
|      | 1            | Appliance Repair                               |
|      | 1            | Baby Furniture Donation Programs               |
|      | 4            | Electric Service Payment Assistance            |
|      | 1            | Gas Money                                      |
|      | 1            | Home Maintenance and Minor Repair Services     |
|      | 1            | Relocation Assistance                          |
|      | 1            | Rent Payment Assistance                        |
|      | 1            | Section 8 Housing Choice Vouchers              |
|      | 1            | Specialized Information and Referral           |
| 30   | Presque Isle |  |
|      | 1            | Health Insurance Premium Assistance            |
|      | 1            | Home Insurance                                 |
| 175  | Roscommon    |  |
|      | 2            | Community Shelters                             |
|      | 1            | Dentures                                       |
|      | 7            | Electric Service Payment Assistance            |
|      | 2            | General Dentistry                              |
|      | 1            | Home Maintenance and Minor Repair Services     |
|      | 1            | Home Rehabilitation Grants                     |
|      | 1            | Homeless Financial Assistance Programs         |
|      | 1            | Homeless Motel Vouchers                        |
|      | 1            | Housing Advocacy Groups                        |
|      | 1            | Inpatient Substance Abuse Treatment Facilities |
|      | 1            | Moving Expense Assistance                      |
|      | 1            | Rent Payment Assistance                        |
|      | 1            | Shower/Bath Seats                              |
|      | 1            | Specialized Information and Referral           |
|      | 1            | Tax Preparation Assistance                     |
|      | 1            | Voluntary Health Organizations                 |
| 2904 | Saginaw      |  |
|      | 1            | Abortion Services                              |
|      | 1            | Animal Adoption                                |
|      | 1            | Automobile Insurance                           |
|      | 7            | Automobile Insurance Payment Assistance        |
|      | 1            | Automobile Loans                               |
|      | 1            | Automobile Payment Assistance                  |
|      | 10           | Automotive Repair                              |
|      | 3            | Beds   |
|      | 1            | Behavioral Learning Therapy                    |
|      | 2            | Birth Certificate Fee Payment Assistance       |
|      | 2            | Burial/Cremation Expense Assistance            |
|      | 1            | Bus Fare                                       |
|      | 2            | Child Care Centers                             |
|      | 3            | Child Passenger Safety Seats                   |
|      | 1            | Clothing Banks                                 |
|      | 7            | Community Shelters                             |
|      | 3            | Dental Care Expense Assistance                 |
|      | 1            | Diabetes Management Clinics                    |
|      | 1            | Diapers  |
|      | 1            | Discounted Utility Services                    |
|      | 3            | Driver License Fee Payment Assistance          |

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| 1    | Driver License Reinstatement Assistance                   |
| 1    | Electric In Saginaw                                       |
| 1    | Electric Payment Bill Assistance                          |
| 1118 | Electric Service Payment Assistance                       |
| 1    | Emancipation of Minors                                    |
| 2    | Emergency Dental Care                                     |
| 1    | Emergency Road Service                                    |
| 1    | Errand Running/Shopping Assistance                        |
| 1    | Fire Stations   |
| 1    | First Time Buyer Home Loans                               |
| 4    | Food Pantries   |
| 10   | Gas Money   |
| 14   | Gas Service Payment Assistance                            |
| 1    | General Appliance Provision                               |
| 1    | General Furniture Provision                               |
| 1    | General Legal Aid   |
| 1    | Gift Card Donation Programs                               |
| 1    | Grocery Delivery  |
| 1    | Health Related Advocacy Groups                            |
| 13   | Heating Fuel Payment Assistance                           |
| 1    | Home Insurance  |
| 3    | Home Maintenance and Minor Repair Services                |
| 3    | Home Rehabilitation Grants                                |
| 4    | Homeless Motel Vouchers                                   |
| 1    | Homeless Permanent Supportive Housing                     |
| 2    | Household Goods Vouchers                                  |
| 1    | Identification Card Fee Payment Assistance                |
| 1    | Insulin Injection Supplies                                |
| 1    | Job Banks   |
| 1    | Lawn Care   |
| 2    | Low Income/Subsidized Private Rental Housing              |
| 3    | Medical Appointments Transportation                       |
| 4    | Medical Care Expense Assistance                           |
| 1    | Mold Abatement  |
| 1    | Mortgage Delinquency and Default Counseling               |
| 3    | Mortgage Payment Assistance                               |
| 1    | Motor Vehicle Registration                                |
| 2    | Moving Expense Assistance                                 |
| 1    | Pest Control Services                                     |
| 1    | Pet Food  |
| 2    | Property Tax Payment Assistance                           |
| 1    | Protection and Advocacy for Individuals with Disabilities |
| 1    | Recovery Homes/Halfway Houses                             |
| 1    | Refrigerators   |
| 2    | Relocation Assistance                                     |
| 64   | Rent Payment Assistance                                   |
| 20   | Rental Deposit Assistance                                 |
| 1    | Representative Payee Services                             |
| 1    | Shelter   |
| 1    | Soup Kitchens   |
| 7    | Specialized Information and Referral                      |
| 1    | State Medicaid Waiver Programs                            |
| 2    | Summer Food Service Programs                              |
| 1    | Tax Preparation Assistance                                |
| 1    | Transitional Housing/Shelter                              |
| 1    | Transportation for Endangered People                      |

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|     | 1       | Transportation Information Clearinghouses/511 Services |
|     | 1       | Tutoring Services                                      |
|     | 6       | Undesignated Temporary Financial Assistance            |
|     | 1       | Utility Service Complaints                             |
|     | 2       | VITA Program Sites                                     |
|     | 1       | Volunteer Opportunities                                |
|     | 1       | Washing Machines                                       |
|     | 1       | Water Heaters  |
|     | 59      | Water Service Payment Assistance                       |
|     | 2       | Work Clothing  |
| 89  | Sanilac |  |
|     | 1       | Bus Tours  |
|     | 1       | Community Shelters                                     |
|     | 6       | Electric Service Payment Assistance                    |
|     | 1       | Emergency Shelter Clearinghouses                       |
|     | 1       | Food Pantries  |
|     | 2       | Gas Service Payment Assistance                         |
|     | 1       | Heating Fuel Payment Assistance                        |
|     | 1       | Insurance Claims Assistance                            |
|     | 1       | Local Bus Transit Services                             |
|     | 1       | Low Income/Subsidized Private Rental Housing           |
|     | 2       | Rent Payment Assistance                                |
| 205 | Tuscola |  |
|     | 3       | Automobile Insurance Payment Assistance                |
|     | 1       | Burial/Cremation Expense Assistance                    |
|     | 3       | Community Shelters                                     |
|     | 1       | Disability Related Transportation                      |
|     | 1       | Electric Bill  |
|     | 9       | Electric Service Payment Assistance                    |
|     | 1       | Emergency Dental Care                                  |
|     | 1       | Food Pantries  |
|     | 1       | Gas Money  |
|     | 2       | Gas Service Payment Assistance                         |
|     | 1       | General Clothing Provision                             |
|     | 1       | General Legal Aid                                      |
|     | 1       | General Paratransit/Community Ride Programs            |
|     | 1       | Home Barrier Removal Grants                            |
|     | 1       | Home Maintenance and Minor Repair Services             |
|     | 1       | Insulin Injection Supplies                             |
|     | 1       | Mattress Donation Programs                             |
|     | 2       | Medical Appointments Transportation                    |
|     | 2       | Prescription Expense Assistance                        |
|     | 7       | Rent Payment Assistance                                |
|     | 3       | Rental Deposit Assistance                              |
|     | 1       | Summer Food Service Programs                           |
|     | 1       | Veterinary Care Expense Assistance                     |
|     | 1       | VITA Program Sites                                     |
|     | 1       | Water Service Payment Assistance                       |