

**United Way 2-1-1: Midland Call Center
Statistical Report
Referred Services and Agency Name Referred
1/1/2010 to 1/31/2010
Total Calls for Call Center: 950**

64 (7%) CLARE COUNTY CALLS

BASIC NEEDS (Utilities, Food, Housing/Shelter, Material Goods)

- 8 Electric Bill Payment Assistance**
MICHIGAN DEPARTMENT OF HUMAN SERVICES -- CLARE COUNTY
SALVATION ARMY GENESEE COUNTY COMMAND-CLARE /GLADWIN
CLARE COUNTY SENIOR SERVICES
- 8 Heating Fuel Bill Payment Assistance**
MICHIGAN DEPARTMENT OF HUMAN SERVICES -- CLARE COUNTY
MID MICHIGAN COMMUNITY ACTION AGENCY
SALVATION ARMY GENESEE COUNTY COMMAND-CLARE /GLADWIN
- 4 Gas Bill Payment Assistance**
MID MICHIGAN COMMUNITY ACTION AGENCY
SALVATION ARMY GENESEE COUNTY COMMAND-CLARE /GLADWIN
- 5 Undesignated Temporary Financial Assistance**
SALVATION ARMY GENESEE COUNTY COMMAND-CLARE /GLADWIN
- 3 Food Pantries**
TRINITY CHRISTIAN LIFE CENTER
RAILWAY FAMILY CENTER
- 1 Government Surplus Food Distribution Sites**
MID MICHIGAN COMMUNITY ACTION AGENCY
- 1 Mortgage Payment Assistance**
MID MICHIGAN COMMUNITY ACTION AGENCY
- 5 Rent Payment Assistance**
MICHIGAN DEPARTMENT OF HUMAN SERVICES -- CLARE COUNTY
- 1 Home Maintenance and Minor Repair Services**
MID MICHIGAN COMMUNITY ACTION AGENCY
- 1 Housing Down Payment Loans/Grants**
MID MICHIGAN COMMUNITY ACTION AGENCY

HEALTH

- 2 Community Clinics**
HEALTH DELIVERY INC – BAY CITY
- 3 Prescription Expense Assistance**
PARTNERSHIP FOR PRESCRIPTION ASSISTANCE MICHIGAN
- 1 Medical Transportation**
CANCER SERVICES
AMERICAN CANCER SOCIETY – BAY AREA SERVICE CENTER

MENTAL HEALTH

- 1 **Postabortion Counseling**
 CENTRAL MICHIGAN PREGNANCY SERVICES

ORGANIZATIONAL/COMMUNITY SERVICES

- 2 **Comprehensive Information and Referral**
 HARD TIMES CAFÉ
- 2 **Specialized Information and Referral**
 DISABILITY NETWORK MID-MICHIGAN
 CLARE COUNTY SENIOR SERVICES
- 1 **Donation Drop off Points**
 HARD TIMES CAFÉ
 CLARE SEVENTH DAY ADVENTIST

LEGAL SERVICES

- 1 **General Legal Aid**
 LEGAL SERVICES OF EASTERN MICHIGAN
- 1 **Earned Income Credit Information**
 UNITED WAY 2-1-1: MIDLAND CALL CENTER

CONSUMER SERVICES

- 1 **Mortgage Delinquency and Default Resolution Counseling**
 CRISIS CENTER – LISTENING EAR
 LEGAL SERVICES OF EASTERN MICHIGAN
 MSU EXTENSION – CLARE