

**2-1-1 Northeast Michigan  
Statistical Report  
Search Option - County and Unmet Need Count  
4/1/2015 to 6/30/2015**

Total Calls in Date Range: 7226

- 41 (0.567%) Alcona
  - 1 (2.439%) Gas Money
  - 1 (2.439%) Gas Service Payment Assistance
  - 1 (2.439%) Heating Fuel Payment Assistance
  - 2 (4.878%) Rent Payment Assistance
  - 3 (7.317%) Undesignated Temporary Financial Assistance
  - 8 TOTAL Unmet Need Count**
  
- 66 (0.913%) Alpena
  - 1 (1.515%) General Yard Work
  - 1 (1.515%) Land Surveyor Complaints
  - 1 (1.515%) Water Service Payment Assistance
  - 3 TOTAL Unmet Need Count**
  
- 148 (2.048%) Arenac
  - 1 (0.676%) Appartment Phone Number
  - 1 (0.676%) Appartment Number
  - 1 (0.676%) Community Shelters
  - 2 (1.351%) Electric Service Payment Assistance
  - 1 (0.676%) General Appliance Provision
  - 1 (0.676%) Historical Societies
  - 1 (0.676%) Homeless Employment Programs
  - 1 (0.676%) Homeless Permanent Supportive Housing
  - 1 (0.676%) Low Income/Subsidized Private Rental Housing
  - 1 (0.676%) Play Group For Children.
  - 2 (1.351%) Refrigerators
  - 4 (2.703%) Rent Payment Assistance
  - 1 (0.676%) Rental Deposit Assistance
  - 5 (3.378%) Undesignated Temporary Financial Assistance
  - 23 TOTAL Unmet Need Count**
  
- 1363 (18.862%) Bay
  - 2 (0.147%) Air Conditioners
  - 1 (0.073%) Animal Food/Supplies Donation Programs
  - 1 (0.073%) Automobile Payment Assistance
  - 1 (0.073%) Automobiles
  - 1 (0.073%) Automotive Repair
  - 4 (0.293%) Birth Certificate Fee Payment Assistance
  - 1 (0.073%) Burial/Cremation Expense Assistance
  - 1 (0.073%) Bus Fare
  - 1 (0.073%) Commodity Supplemental Food Program
  - 1 (0.073%) Community Clinics
  - 2 (0.147%) Community Shelters
  - 3 (0.22%) Diapers
  - 1 (0.073%) Domestic Violence Intervention Programs
  - 1 (0.073%) Driver License Fee Payment Assistance
  - 1 (0.073%) Education Related Fee Payment Assistance
  - 17 (1.247%) Electric Service Payment Assistance

- 1 (0.073%) Electric Service Providers
  - 3 (0.22%) Food Pantries
  - 12 (0.88%) Gas Money
  - 3 (0.22%) Gas Service Payment Assistance
  - 1 (0.073%) General Yard Work
  - 1 (0.073%) Health Insurance Premium Assistance
  - 1 (0.073%) Health/Disability Related Support Groups
  - 1 (0.073%) Home Maintenance and Minor Repair Services
  - 1 (0.073%) Homeless Motel Vouchers
  - 1 (0.073%) Household Goods Vouchers
  - 1 (0.073%) Housing Authorities
  - 3 (0.22%) Identification Card Fee Payment Assistance
  - 1 (0.073%) Low Income/Subsidized Private Rental Housing
  - 1 (0.073%) Medical Appointments Transportation
  - 2 (0.147%) Mortgage Payment Assistance
  - 1 (0.073%) Recycling Centers
  - 1 (0.073%) Refrigerators
  - 13 (0.954%) Rent Payment Assistance
  - 7 (0.514%) Rental Deposit Assistance
  - 1 (0.073%) Suicide Counseling
  - 1 (0.073%) Transitional Housing/Shelter
  - 1 (0.073%) Transportation for Endangered People
  - 22 (1.614%) Undesignated Temporary Financial Assistance
  - 1 (0.073%) Veteran Benefits Assistance
  - 1 (0.073%) Veterinary Care Expense Assistance
  - 2 (0.147%) VITA Program Sites
  - 2 (0.147%) Water Service Connection/Repair
  - 9 (0.66%) Water Service Payment Assistance
  - 1 (0.073%) Water Service Providers
  - 1 (0.073%) Weatherization Programs
  - 1 (0.073%) Writing Instruction
- 137 TOTAL Unmet Need Count**

- 4 (0.055%) Cheboygan
  - 1 (25%) Health Related Advocacy Groups

**1 TOTAL Unmet Need Count**

- 338 (4.678%) Clare
  - 1 (0.296%) Automobile Insurance Payment Assistance
  - 1 (0.296%) Automobile Loans
  - 1 (0.296%) Automobile Payment Assistance
  - 2 (0.592%) Automotive Repair
  - 1 (0.296%) Divorce Assistance
  - 4 (1.183%) Electric Service Payment Assistance
  - 1 (0.296%) Food
  - 1 (0.296%) Food Banks/Food Distribution Warehouses
  - 3 (0.888%) Gas Money
  - 2 (0.592%) Gas Service Payment Assistance
  - 1 (0.296%) General Appliance Provision
  - 1 (0.296%) General Yard Work
  - 1 (0.296%) Health Related Advocacy Groups
  - 1 (0.296%) Home Insurance
  - 1 (0.296%) Home Maintenance and Minor Repair Services
  - 1 (0.296%) Homeless Motel Vouchers
  - 1 (0.296%) Husing
  - 1 (0.296%) Incontinence Supplies

- 1 (0.296%) Low Income Housing
  - 3 (0.888%) Low Income/Subsidized Private Rental Housing
  - 2 (0.592%) Prescription Expense Assistance
  - 3 (0.888%) Property Tax Payment Assistance
  - 2 (0.592%) Rent Payment Assistance
  - 2 (0.592%) Rental Deposit Assistance
  - 1 (0.296%) Taxi Fare
  - 1 (0.296%) Undesignated Temporary Financial Assistance
  - 2 (0.592%) VITA Program Sites
  - 1 (0.296%) Water Service Connection/Repair
  - 1 (0.296%) Weatherization Programs
- 44 TOTAL Unmet Need Count**

- 36 (0.498%) Crawford
    - 1 (2.778%) Community Shelters
    - 4 (11.111%) Electric Service Payment Assistance
    - 1 (2.778%) Food Vouchers
    - 1 (2.778%) Undesignated Temporary Financial Assistance
- 7 TOTAL Unmet Need Count**

- 275 (3.806%) Gladwin
    - 2 (0.727%) Automobile Insurance Payment Assistance
    - 1 (0.364%) Automotive Repair
    - 1 (0.364%) Bus Fare
    - 1 (0.364%) Dental Care Referrals
    - 1 (0.364%) Electric Service Payment Assistance
    - 1 (0.364%) Furnaces
    - 1 (0.364%) Gas Money
    - 1 (0.364%) General Appliance Provision
    - 1 (0.364%) General Dentistry
    - 1 (0.364%) General Paratransit/Community Ride Programs
    - 1 (0.364%) Health Insurance Premium Assistance
    - 1 (0.364%) Homeless Financial Assistance Programs
    - 1 (0.364%) Long Distance Bus Services
    - 1 (0.364%) Mold Abatement
    - 1 (0.364%) Recovery Homes/Halfway Houses
    - 1 (0.364%) Refrigerators
    - 6 (2.182%) Rent Payment Assistance
    - 1 (0.364%) Rental Deposit Assistance
    - 1 (0.364%) Telephone Service Payment Assistance
    - 11 (4%) Undesignated Temporary Financial Assistance
    - 1 (0.364%) Weatherization Programs
- 37 TOTAL Unmet Need Count**

- 170 (2.353%) Gratiot
  - 1 (0.588%) Automotive Repair
  - 1 (0.588%) Birth Certificate Fee Payment Assistance
  - 2 (1.176%) Community Shelters
  - 1 (0.588%) Computer Repair
  - 5 (2.941%) Electric Service Payment Assistance
  - 1 (0.588%) Families/Friends of Drug Abusers Support Groups
  - 1 (0.588%) Food Supplements
  - 8 (4.706%) Homeless Financial Assistance Programs
  - 1 (0.588%) Homeless Motel Vouchers
  - 1 (0.588%) Pest Information
  - 1 (0.588%) Rent Payment Assistance

- 2 (1.176%) Water Service Payment Assistance
- 25 TOTAL Unmet Need Count**
- 71 (0.983%) Huron
  - 1 (1.408%) Gas Service Payment Assistance
  - 1 (1.408%) Heating Fuel Payment Assistance
  - 2 (2.817%) Specialized Information and Referral
  - 1 (1.408%) Telephone Service Payment Assistance
  - 3 (4.225%) Undesignated Temporary Financial Assistance
  - 8 TOTAL Unmet Need Count**
- 9 (0.125%) Iosco
  - 1 (11.111%) 211 Lead Agencies
  - 1 (11.111%) Automobile Insurance Payment Assistance
  - 2 (22.222%) Electric Service Payment Assistance
  - 4 TOTAL Unmet Need Count**
- 279 (3.861%) Isabella
  - 1 (0.358%) 211 Administrative Entities
  - 1 (0.358%) Adult Day Programs
  - 2 (0.717%) Community Shelters
  - 1 (0.358%) Computer Repair
  - 5 (1.792%) Electric Service Payment Assistance
  - 1 (0.358%) Errand Running/Shopping Assistance
  - 1 (0.358%) Food Pantries
  - 1 (0.358%) Furniture/Home Furnishings Donation Programs
  - 3 (1.075%) General Furniture Provision
  - 1 (0.358%) General Legal Aid
  - 1 (0.358%) Housing Search Assistance
  - 1 (0.358%) Language Instruction
  - 1 (0.358%) Moving Expense Assistance
  - 1 (0.358%) Pest Control Services
  - 1 (0.358%) Phone Number
  - 1 (0.358%) Refrigerators
  - 9 (3.226%) Rent Payment Assistance
  - 2 (0.717%) Rental Deposit Assistance
  - 1 (0.358%) Shel Ter
  - 1 (0.358%) Spanish Speaking
  - 1 (0.358%) Water Service Providers
  - 37 TOTAL Unmet Need Count**
- 1379 (19.084%) Midland
  - 2 (0.145%) Air Conditioners
  - 1 (0.073%) Automobile Insurance
  - 3 (0.218%) Automobile Insurance Payment Assistance
  - 2 (0.145%) Automobile Payment Assistance
  - 1 (0.073%) Beds
  - 1 (0.073%) Bicycle Repair
  - 1 (0.073%) Bus Fare
  - 1 (0.073%) Child Care Expense Assistance
  - 2 (0.145%) Clothing Vouchers
  - 1 (0.073%) Community Shelter
  - 2 (0.145%) Community Shelters
  - 2 (0.145%) Dental Care Referrals
  - 1 (0.073%) Domestic Violence Support Groups
  - 1 (0.073%) Electric Scooters
  - 3 (0.218%) Electric Service Payment Assistance

- 1 (0.073%) Eye Care
- 1 (0.073%) Food Pantries
- 3 (0.218%) Gas Money
- 1 (0.073%) General Clothing Provision
- 1 (0.073%) Home Rehabilitation Loans
- 1 (0.073%) Homeless Motel Vouchers
- 1 (0.073%) Household Goods Storage
- 1 (0.073%) Insulin Injection Supplies
- 1 (0.073%) Laundry Products
- 2 (0.145%) Laundry Vouchers
- 2 (0.145%) Local Bicycle Transportation
- 1 (0.073%) Medical Appointments Transportation
- 2 (0.145%) Medical Care Expense Assistance
- 1 (0.073%) Ramp Construction Services
- 1 (0.073%) Refrigerators
- 2 (0.145%) Rent Payment Assistance
- 1 (0.073%) Rental Deposit Assistance
- 1 (0.073%) Telephone Service Payment Assistance
- 1 (0.073%) Weatherization Programs
- 1 (0.073%) WIC

**50 TOTAL Unmet Need Count**

- 25 (0.346%) Montmorency
  - 1 (4%) Automotive Repair
  - 1 (4%) Gas Money
  - 1 (4%) General Furniture Provision
  - 1 (4%) Undesignated Temporary Financial Assistance

**4 TOTAL Unmet Need Count**

- 26 (0.36%) Ogemaw
  - 2 (7.692%) Dental Care Referrals
  - 1 (3.846%) Food Pantries

**3 TOTAL Unmet Need Count**

- 33 (0.457%) Oscoda
  - 1 (3.03%) Electric Service Payment Assistance
  - 1 (3.03%) Specialized Information and Referral
  - 2 (6.061%) Undesignated Temporary Financial Assistance

**4 TOTAL Unmet Need Count**

- 51 (0.706%) Otsego
  - 1 (1.961%) Automotive Repair
  - 1 (1.961%) Gas Money
  - 1 (1.961%) Homeless Motel Vouchers
  - 1 (1.961%) Specialized Information and Referral
  - 1 (1.961%) Water Service Connection/Repair
  - 1 (1.961%) Water Supply System
  - 1 (1.961%) Water Well Construction/Maintenance/Abandonment Regulation

**7 TOTAL Unmet Need Count**

- 18 (0.249%) Presque Isle
  - 1 (5.556%) Automobile Insurance Payment Assistance
  - 1 (5.556%) Gas Money
  - 3 (16.667%) Undesignated Temporary Financial Assistance

**5 TOTAL Unmet Need Count**

- 123 (1.702%) Roscommon
  - 1 (0.813%) Case/Care Management

- 1 (0.813%) Furnaces
  - 1 (0.813%) Gas Money
  - 1 (0.813%) Home Rehabilitation Grants
  - 1 (0.813%) Homeless Motel Vouchers
  - 1 (0.813%) Specialized Information and Referral
  - 1 (0.813%) Substance Abuse Treatment Expense Assistance
  - 7 (5.691%) Undesignated Temporary Financial Assistance
  - 1 (0.813%) Water Service Connection/Repair
- 15 TOTAL Unmet Need Count**

- 2431 (33.642%) Saginaw
  - 1 (0.041%) Air Conditioners
  - 1 (0.041%) Automobile Insurance
  - 7 (0.288%) Automotive Repair
  - 11 (0.452%) Beds
  - 1 (0.041%) Burial/Cremation Expense Assistance
  - 4 (0.165%) Bus Fare
  - 3 (0.123%) Case/Care Management
  - 1 (0.041%) Cell Phones
  - 1 (0.041%) City Offices of Emergency Services
  - 1 (0.041%) Community Shelters
  - 1 (0.041%) Dental Care Expense Assistance
  - 1 (0.041%) Driver License Fee Payment Assistance
  - 1 (0.041%) Easter Baskets
  - 1 (0.041%) Electric
  - 77 (3.167%) Electric Service Payment Assistance
  - 1 (0.041%) Emergency Shelter Clearinghouses
  - 2 (0.082%) Food Pantries
  - 4 (0.165%) Gas Money
  - 1 (0.041%) Gas Service Payment Assistance
  - 2 (0.082%) General Appliance Provision
  - 2 (0.082%) General Dentistry
  - 3 (0.123%) General Furniture Provision
  - 1 (0.041%) Home Maintenance and Minor Repair Services
  - 3 (0.123%) Homeless Financial Assistance Programs
  - 2 (0.082%) Homeless Motel Vouchers
  - 1 (0.041%) Household Goods Storage
  - 1 (0.041%) Incidental Medical Expense Assistance
  - 1 (0.041%) Incontinence Supplies
  - 1 (0.041%) Low Income/Subsidized Private Rental Housing
  - 1 (0.041%) Maternity Homes
  - 1 (0.041%) Mattresses
  - 2 (0.082%) Medical Appointments Transportation
  - 1 (0.041%) Medical Care Expense Assistance
  - 1 (0.041%) Mold Abatement
  - 1 (0.041%) Mortgage Payment Assistance
  - 1 (0.041%) Orthodontics
  - 1 (0.041%) Phone Number
  - 1 (0.041%) Plasma Donation Centers
  - 2 (0.082%) Property Tax Payment Assistance
  - 3 (0.123%) Refrigerators
  - 2 (0.082%) Relocation Assistance
  - 39 (1.604%) Rent Payment Assistance
  - 20 (0.823%) Rental Deposit Assistance
  - 2 (0.082%) Smoke Alarms
  - 1 (0.041%) Specialized Information and Referral

2 (0.082%) Substance Abuse Day Treatment  
 1 (0.041%) Substance Abuse Related Outpatient Observation Services  
 1 (0.041%) Suicide Counseling  
 1 (0.041%) Transportation for Endangered People  
 1 (0.041%) Tuition Assistance  
 1 (0.041%) Undesignated Temporary Financial Assistance  
 1 (0.041%) VITA Program Sites  
 49 (2.016%) Water Service Payment Assistance  
 1 (0.041%) WIC  
 1 (0.041%) Womens Clinic  
**275 TOTAL Unmet Need Count**

78 (1.079%) Sanilac  
     1 (1.282%) Community Shelters  
     6 (7.692%) Electric Service Payment Assistance  
     1 (1.282%) Food Pantries  
     2 (2.564%) Gas Service Payment Assistance  
     1 (1.282%) Ramp Construction Services  
     1 (1.282%) Rental Deposit Assistance  
     1 (1.282%) Specialized Information and Referral  
     4 (5.128%) Undesignated Temporary Financial Assistance  
**17 TOTAL Unmet Need Count**

172 (2.38%) Tuscola  
     1 (0.581%) Automobile Insurance Payment Assistance  
     1 (0.581%) Automotive Repair  
     1 (0.581%) Dental Care Referrals  
     5 (2.907%) Electric Service Payment Assistance  
     1 (0.581%) Home Maintenance and Minor Repair Services  
     1 (0.581%) Homeless Motel Vouchers  
     1 (0.581%) Low Income/Subsidized Private Rental Housing  
     1 (0.581%) Refrigerators  
     2 (1.163%) Rent Payment Assistance  
     4 (2.326%) Rental Deposit Assistance  
     1 (0.581%) Suicide Survivors Support Groups  
     16 (9.302%) Undesignated Temporary Financial Assistance  
     1 (0.581%) Utility Service Complaints  
     1 (0.581%) VITA Program Sites  
**37 TOTAL Unmet Need Count**

**7136 TOTAL Search Option - County**