

**2-1-1 Northeast Michigan
Statistical Report
Search Option - County and Unmet Need Count
1/1/2015 to 3/31/2015**

Total Calls in Date Range: 9883

- 52 (0.526%) Alcona
 - 1 (1.923%) Automotive Repair
 - 2 (3.846%) Heating Fuel Payment Assistance
 - 1 (1.923%) Home Maintenance and Minor Repair Services
 - 1 (1.923%) Substance Abuse Treatment Expense Assistance

5 TOTAL Unmet Need Count

- 100 (1.012%) Alpena
 - 1 (1%) Automobile Insurance
 - 2 (2%) Automobile Insurance Payment Assistance
 - 1 (1%) Automotive Repair
 - 1 (1%) Burial/Cremation Expense Assistance
 - 1 (1%) Home Insurance
 - 1 (1%) Home Maintenance and Minor Repair Services
 - 1 (1%) Job Banks
 - 1 (1%) Mortgage Payment Assistance
 - 2 (2%) VITA Program Sites
 - 1 (1%) Water Service Payment Assistance

12 TOTAL Unmet Need Count

- 237 (2.398%) Arenac
 - 1 (0.422%) Automobile Payment Assistance
 - 2 (0.844%) Automotive Repair
 - 1 (0.422%) Behavioral Learning Therapy
 - 1 (0.422%) Community Shelters
 - 1 (0.422%) Electric Service Payment Assistance
 - 1 (0.422%) Home Maintenance and Minor Repair Services
 - 1 (0.422%) Mental Health Expense Assistance
 - 2 (0.844%) Rent Payment Assistance
 - 1 (0.422%) Senior Ride Programs
 - 1 (0.422%) Shelter
 - 3 (1.266%) Undesignated Temporary Financial Assistance

15 TOTAL Unmet Need Count

- 1501 (15.188%) Bay
 - 1 (0.067%) Adult Foster Homes
 - 2 (0.133%) Automobile Payment Assistance
 - 1 (0.067%) Birth Certificate Fee Payment Assistance
 - 1 (0.067%) Burial/Cremation Expense Assistance
 - 1 (0.067%) Case/Care Management
 - 1 (0.067%) City Electric Department
 - 1 (0.067%) Clothing Vouchers
 - 4 (0.266%) Community Shelters
 - 1 (0.067%) Education Related Fee Payment Assistance
 - 1 (0.067%) Electric Department Of Bay City
 - 1 (0.067%) Electric Service Connection/Repair
 - 13 (0.866%) Electric Service Payment Assistance
 - 1 (0.067%) Emergency Dental Care

- 1 (0.067%) Eye Care Expense Assistance
- 2 (0.133%) Food Pantries
- 5 (0.333%) Gas Money
- 2 (0.133%) General Dentistry
- 1 (0.067%) General Furniture Provision
- 1 (0.067%) Health/Disability Related Support Groups
- 1 (0.067%) Home Maintenance and Minor Repair Services
- 1 (0.067%) Homeless Financial Assistance Programs
- 3 (0.2%) Homeless Motel Vouchers
- 1 (0.067%) Infant/Child CPR Instruction
- 1 (0.067%) Mental Health Practitioner Associations
- 1 (0.067%) Motor Vehicle Registration
- 1 (0.067%) Moving Expense Assistance
- 1 (0.067%) Personal/Grooming Supplies
- 1 (0.067%) Prescription Expense Assistance
- 1 (0.067%) Relocation Assistance
- 22 (1.466%) Rent Payment Assistance
- 7 (0.466%) Rental Deposit Assistance
- 1 (0.067%) Shelter
- 3 (0.2%) Shoes
- 1 (0.067%) Snow Clearance/Street Salting
- 1 (0.067%) Soup Kitchens
- 1 (0.067%) Taxi Services
- 2 (0.133%) Telephone Service Payment Assistance
- 1 (0.067%) Thrift Shops
- 8 (0.533%) Undesignated Temporary Financial Assistance
- 1 (0.067%) VITA Program Sites
- 1 (0.067%) Water Service Connection/Repair
- 16 (1.066%) Water Service Payment Assistance
- 1 (0.067%) Water Service Providers
- 1 (0.067%) Water Supply System

120 TOTAL Unmet Need Count

- 45 (0.455%) Cheboygan
 - 1 (2.222%) Children's Clothing
 - 2 (4.444%) Community Shelters
 - 3 (6.667%) Electric Service Payment Assistance
 - 2 (4.444%) Rent Payment Assistance

8 TOTAL Unmet Need Count

- 1065 (10.776%) Clare
 - 1 (0.094%) Adoption Information
 - 1 (0.094%) Assistive Technology Equipment Repair
 - 1 (0.094%) Automobile Insurance Payment Assistance
 - 1 (0.094%) Automobile Loans
 - 1 (0.094%) Automobile Payment Assistance
 - 6 (0.563%) Automotive Repair
 - 1 (0.094%) Bathing Facilities
 - 2 (0.188%) Community Shelters
 - 1 (0.094%) Durable Power of Attorney for Health Care
 - 2 (0.188%) Easter Baskets
 - 2 (0.188%) Easter Events
 - 1 (0.094%) Elder Care
 - 14 (1.315%) Electric Service Payment Assistance
 - 1 (0.094%) Food
 - 1 (0.094%) Food Pantries

1 (0.094%) Gas Money
 13 (1.221%) Heating Fuel Payment Assistance
 1 (0.094%) Home Maintenance and Minor Repair Services
 1 (0.094%) Home Rehabilitation Loans
 4 (0.376%) Homeless Motel Vouchers
 1 (0.094%) Hospital Beds
 1 (0.094%) Housing Search Assistance
 1 (0.094%) Insulin Injection Supplies
 1 (0.094%) Living Wills
 1 (0.094%) Low Income Housing
 3 (0.282%) Low Income/Subsidized Private Rental Housing
 1 (0.094%) Mobile Markets
 1 (0.094%) Prescription Expense Assistance
 1 (0.094%) Property Tax
 2 (0.188%) Refrigerators
 5 (0.469%) Rent Payment Assistance
 1 (0.094%) Rental Deposit Assistance
 1 (0.094%) Taxes
 1 (0.094%) Telephone Service Payment Assistance
 7 (0.657%) VITA Program Coordination
 59 (5.54%) VITA Program Sites
 1 (0.094%) Water Service Connection/Repair
144 TOTAL Unmet Need Count

81 (0.82%) Crawford
 1 (1.235%) Heating Fuel Payment Assistance
 1 (1.235%) Property Tax Payment Assistance
 1 (1.235%) VITA Program Sites
3 TOTAL Unmet Need Count

625 (6.324%) Gladwin
 3 (0.48%) Automobile Insurance Payment Assistance
 1 (0.16%) Beds
 2 (0.32%) Burial/Cremation Expense Assistance
 1 (0.16%) Case/Care Management
 1 (0.16%) Child Passenger Safety Seats
 1 (0.16%) Children's Clothing
 2 (0.32%) Community Shelters
 2 (0.32%) Dental Care Referrals
 1 (0.16%) Disability Related Transportation
 7 (1.12%) Electric Service Payment Assistance
 1 (0.16%) Gas Money
 2 (0.32%) Heating Fuel Payment Assistance
 1 (0.16%) Home Maintenance and Minor Repair Services
 1 (0.16%) Homeless Motel Vouchers
 1 (0.16%) Patient/Family Housing
 1 (0.16%) Relocation Assistance
 2 (0.32%) Rent Payment Assistance
 4 (0.64%) Rental Deposit Assistance
 1 (0.16%) Telephone Book Collections
 1 (0.16%) Undesignated Temporary Financial Assistance
 8 (1.28%) VITA Program Sites
 2 (0.32%) Water Service Connection/Repair
46 TOTAL Unmet Need Count

268 (2.712%) Gratiot
 2 (0.746%) Automobile Insurance Payment Assistance

- 1 (0.373%) Beds
 - 3 (1.119%) Community Shelters
 - 1 (0.373%) Dental Care Referrals
 - 1 (0.373%) Electric Service Payment Assistance
 - 1 (0.373%) Electronics/Small Appliance Donation Programs
 - 1 (0.373%) Food Pantries
 - 1 (0.373%) General Appliance Provision
 - 1 (0.373%) General Furniture Provision
 - 2 (0.746%) Heating Fuel Payment Assistance
 - 1 (0.373%) Home Insurance
 - 1 (0.373%) Home Insurance Payment Assistance
 - 2 (0.746%) Homeless Financial Assistance Programs
 - 3 (1.119%) Homeless Motel Vouchers
 - 1 (0.373%) Section 8 Housing Choice Vouchers
 - 1 (0.373%) Snow Clearance/Street Salting
 - 1 (0.373%) Supportive Housing Expense Assistance
- 24 TOTAL Unmet Need Count**

- 90 (0.911%) Huron
 - 3 (3.333%) Electric Service Payment Assistance
 - 1 (1.111%) Gas Money
 - 1 (1.111%) Shoes
 - 1 (1.111%) Telephone Service Payment Assistance
 - 1 (1.111%) Undesignated Temporary Financial Assistance
 - 3 (3.333%) VITA Program Sites
 - 1 (1.111%) Water Service Payment Assistance
- 11 TOTAL Unmet Need Count**

8 (0.081%) Iosco

- 401 (4.057%) Isabella
 - 1 (0.249%) Automotive Repair
 - 3 (0.748%) Community Shelters
 - 1 (0.249%) Construction/Home Maintenance Volunteer Opportunities
 - 1 (0.249%) Domestic Violence Shelters
 - 2 (0.499%) Electric
 - 4 (0.998%) Electric Service Payment Assistance
 - 2 (0.499%) Electric Service Providers
 - 1 (0.249%) Emergency Dental Care
 - 1 (0.249%) Food Pantries
 - 1 (0.249%) Furance Repair
 - 1 (0.249%) Gas Service Payment Assistance
 - 1 (0.249%) Home Maintenance and Minor Repair Services
 - 1 (0.249%) Housing Complaints
 - 1 (0.249%) Local Transit Passes
 - 1 (0.249%) Low Income/Subsidized Private Rental Housing
 - 3 (0.748%) Rent Payment Assistance
 - 1 (0.249%) Shelter
 - 1 (0.249%) Telephone Service Payment Assistance
 - 3 (0.748%) VITA Program Sites
 - 1 (0.249%) Winter Clothing
- 31 TOTAL Unmet Need Count**

- 1500 (15.178%) Midland
 - 3 (0.2%) Automobile Insurance Payment Assistance
 - 1 (0.067%) Automotive Repair
 - 4 (0.267%) Beds

- 1 (0.067%) Bereavement Counseling
 - 1 (0.067%) Burial/Cremation Expense Assistance
 - 1 (0.067%) Child Care Centers
 - 2 (0.133%) Community Shelters
 - 1 (0.067%) Day Care
 - 1 (0.067%) Dental Care Referrals
 - 1 (0.067%) Divorce Assistance
 - 1 (0.067%) Driving Safety Education
 - 1 (0.067%) Education Related Fee Payment Assistance
 - 4 (0.267%) Electric Service Payment Assistance
 - 1 (0.067%) Emergency Vet
 - 1 (0.067%) Gas Money
 - 1 (0.067%) General Furniture Provision
 - 1 (0.067%) General Legal Aid
 - 1 (0.067%) Hearing Aids
 - 1 (0.067%) Heating Fuel Payment Assistance
 - 1 (0.067%) Medication Disposal
 - 1 (0.067%) Outreach Programs
 - 1 (0.067%) Powers Out
 - 1 (0.067%) Refrigerators
 - 1 (0.067%) Relocation Assistance
 - 1 (0.067%) Rent Payment Assistance
 - 1 (0.067%) Smoke Alarms
 - 2 (0.133%) Snow Clearance/Street Salting
 - 1 (0.067%) Veteran Employment Programs
 - 1 (0.067%) VITA Program Sites
 - 1 (0.067%) Waste Management Information
 - 1 (0.067%) Water Service Connection/Repair
- 41 TOTAL Unmet Need Count**

- 28 (0.283%) Montmorency
 - 1 (3.571%) Homeless Drop In Centers

1 TOTAL Unmet Need Count

- 23 (0.233%) Ogemaw
 - 1 (4.348%) Comprehensive Information and Referral
 - 1 (4.348%) Electric Service Payment Assistance
 - 3 (13.043%) Gas Money
 - 1 (4.348%) Homeless Motel Vouchers

6 TOTAL Unmet Need Count

- 43 (0.435%) Oscoda
 - 1 (2.326%) Community Shelters
 - 1 (2.326%) Home Maintenance and Minor Repair Services

2 TOTAL Unmet Need Count

- 125 (1.265%) Otsego
 - 3 (2.4%) Automotive Repair
 - 2 (1.6%) Diapers
 - 1 (0.8%) Electric Service Payment Assistance
 - 1 (0.8%) Formula/Baby Food
 - 1 (0.8%) General Crisis Intervention Hotlines
 - 1 (0.8%) Home Maintenance and Minor Repair Services
 - 1 (0.8%) Laundry Vouchers

10 TOTAL Unmet Need Count

- 12 (0.121%) Presque Isle
- 233 (2.358%) Roscommon

- 1 (0.429%) Automotive Repair
- 1 (0.429%) Bus Fare
- 2 (0.858%) Community Shelters
- 2 (0.858%) Electric Service Payment Assistance
- 1 (0.429%) Furnaces
- 1 (0.429%) Gas Money
- 4 (1.717%) Home Maintenance and Minor Repair Services
- 1 (0.429%) Home Repair
- 1 (0.429%) Property Tax Payment Assistance
- 1 (0.429%) Substance Abuse Treatment Expense Assistance
- 3 (1.288%) Undesignated Temporary Financial Assistance
- 2 (0.858%) VITA Program Sites

20 TOTAL Unmet Need Count

- 2932 (29.667%) Saginaw
 - 1 (0.034%) Automobile Insurance Payment Assistance
 - 1 (0.034%) Automobile Loans
 - 1 (0.034%) Automobile Payment Assistance
 - 11 (0.375%) Automotive Repair
 - 1 (0.034%) Bed Bugs
 - 1 (0.034%) Bedding/Linen
 - 7 (0.239%) Beds
 - 2 (0.068%) Birth Certificate Fee Payment Assistance
 - 1 (0.034%) Burial/Cremation Expense Assistance
 - 1 (0.034%) Cell Phone Service Provider
 - 2 (0.068%) Child Passenger Safety Seats
 - 1 (0.034%) Children's Furniture
 - 1 (0.034%) Disability Related Transportation
 - 1 (0.034%) Driver License Fee Payment Assistance
 - 1 (0.034%) Driver License Reinstatement Assistance
 - 1 (0.034%) Easter Baskets
 - 19 (0.648%) Electric Service Payment Assistance
 - 1 (0.034%) Emergency Road Service
 - 1 (0.034%) Extended Day Care
 - 4 (0.136%) Food Pantries
 - 1 (0.034%) Foreclosure Prevention Loan Modification/Refinancing Programs
 - 1 (0.034%) Furnaces
 - 4 (0.136%) Gas Money
 - 1 (0.034%) Gas Service Payment Assistance
 - 3 (0.102%) General Appliance Provision
 - 5 (0.171%) General Furniture Provision
 - 1 (0.034%) Heating Fuel Payment Assistance
 - 1 (0.034%) Medical Appointments Transportation
 - 1 (0.034%) Medical Supplies Donation Programs
 - 1 (0.034%) Mold Abatement
 - 1 (0.034%) Pet Food
 - 2 (0.068%) Property Tax Payment Assistance
 - 1 (0.034%) Rent Payment
 - 38 (1.296%) Rent Payment Assistance
 - 19 (0.648%) Rental Deposit Assistance
 - 2 (0.068%) Residential Snow Shoveling
 - 1 (0.034%) Soup Kitchens
 - 4 (0.136%) Undesignated Temporary Financial Assistance
 - 1 (0.034%) Utility Service Complaints
 - 1 (0.034%) VITA Program Sites
 - 32 (1.091%) Water Service Payment Assistance

- 2 (0.068%) Weatherization Programs
 - 1 (0.034%) Work Related Fee Payment Assistance
- 183 TOTAL Unmet Need Count**

- 81 (0.82%) Sanilac
 - 1 (1.235%) Automotive Repair
 - 1 (1.235%) Computer Repair
 - 1 (1.235%) Electric Service Payment Assistance
 - 1 (1.235%) Internet Service Providers
 - 1 (1.235%) Medical Appointments Transportation
 - 1 (1.235%) Rental Deposit Assistance
 - 1 (1.235%) VITA Program Sites
 - 2 (2.469%) Water Service Payment Assistance

9 TOTAL Unmet Need Count

- 221 (2.236%) Tuscola
 - 1 (0.452%) Adult High School Diploma Programs
 - 1 (0.452%) Adult Residential Care Homes
 - 1 (0.452%) Automobile Insurance Payment Assistance
 - 2 (0.905%) Beds
 - 1 (0.452%) Child Passenger Safety Seats
 - 2 (0.905%) Electric Service Payment Assistance
 - 1 (0.452%) Home Maintenance and Minor Repair Services
 - 1 (0.452%) Hospital Beds
 - 1 (0.452%) Low Income/Subsidized Private Rental Housing
 - 1 (0.452%) Pest Control Services
 - 1 (0.452%) Rent Payment Assistance
 - 3 (1.357%) Rental Deposit Assistance
 - 1 (0.452%) Residential Snow Shoveling
 - 1 (0.452%) Return to Point of Origin
 - 1 (0.452%) Specialized Information and Referral
 - 1 (0.452%) Undesignated Temporary Financial Assistance
 - 1 (0.452%) Water Service Payment Assistance

21 TOTAL Unmet Need Count

9671 TOTAL Search Option - County